



Protect revenue and monitor audit trends to get ahead of the curve

The growing number of government and commercial audits have even the most efficient audit and compliance teams struggling to keep up with the demand. To excel, your teams will require solutions that automate their work, deliver robust communication capabilities to coordinate efforts, and provide rapid insights into trends to get ahead and prevent future audits. Audit Monitor, a product in the Revenue Integrity Suite, supports tracking and management of government and commercial payer audits for hospital and professional settings. This all-in-one solution offers comprehensive workflow and analytics capabilities.

Pre-built audit workflow tools provide web-enabled collaboration for responding to government and commercial audit requests, allowing users to assign tasks and enhance collaboration among different teams. The checklist-based, internal audit workflow enables compliance teams to proactively review claims for billing and coding risks. Analytics dashboards provide easy access to review details on audit outcomes, staff productivity and appeals effectiveness.

Why you need Audit Monitor

Today's audit environment requires solutions that support working smarter not harder. With decreasing margins, organizations must avoid revenue leakage caused by preventable audits and minimize the costs incurred to respond to audits. With a centralized approach, audits can be managed more efficiently—saving costs and empowering teams with the analytics-based insights necessary for continuous improvement.

Acct # AN000005987650

Facility: MA Mercy
Letter #: RAC 20130830
Reason: Diagnosis Coding Review, DME Billing

Total Payments: \$
Initial Determination: \$ 0
Dollar Outcome: \$ 0
Overturn Amount: \$ 0

Progress Fields Claim Charges Attachments

1. Submit Medical Records (Change Stage)

Due: 2/28/14

Submit medical records within 45 days. Make sure MRNs match the request letter and review for completion before submitting.

Original Payment \$:

Original Payment Date:

Records Submitted:

RACTrac Type of Service:

Open Tasks:

- Submit Medical Records
Due: 2/28/14
Assigned to: Drew Marshall

[Edit Tasks](#) [Add Tasks](#)

Add Note:

[Add](#)

Change Summary:

(No notes added.)

Reduce time spent on audits and increase appeals success rate



Get actionable insights into audit trends



Effectively respond to all payer audits



Reduce time spent building reports



Support inpatient and professional services

Audit Monitor enables you to:

- Reduce time spent on audits and increase appeals success rates by efficiently coordinating audit responses with case management, coding, CDI and physicians through a web-based workflow and document collection system.
- Connect improvements to financial success with comprehensive data analytics that help to protect revenue and provide actionable insights into audit risk, audit volumes and more.
- Holistically manage hospital and professional fee audits independently or as part of a single-platform approach.

Measurable impact

- **Reduces time spent on reporting by 95%** with out of the box reports and three clicks to claim level details
- **Improves workforce performance** with collaborative workflow tools and automated tasks
- **Increases appeal success rates** using analytics to uncover audit trends

"Audit Monitor saves us days' worth of time each month, allowing us to focus on other tasks."

- Executive at Ardent Health Services

Part of the Revenue Integrity Suite



Audit Monitor



CDI Insights



Physician Insights



Compliance+



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