



case study

Health plan replaces their legacy reporting solution with MedeAnalytics Employer Reporting

MedeAnalytics Employer Reporting helps health plan meet the needs of employer clients through automated, detailed reporting

summary

After eight years with a legacy solution, the nation's largest customer-owned health plan needed to upgrade its data analytics solution. With 15 million members, the organization needed to support a large volume of analysis in one environment, and its hardware and software were unable to accommodate this increase.

After just eight months of transition, the health plan went live with MedeAnalytics' Employer Reporting, an intuitive, streamlined solution that offers financial, clinical and utilization analytics to its brokers, consultants and internal stakeholders.



50%
Less time spent
running reports



75%
Faster ad hoc
reports



60x
Speed to
insight

about

- ▶ Members served annually:
15M+
- ▶ States served:
5
- ▶ Number of employees:
22,000+

challenge

The health plan required a new solution that was scalable enough to accommodate their many members in one environment. Previously, they had six separate logins to access analytics. The systems all looked different and could not accommodate individual or retail business data. Given that the legacy solution also could not pull 11 million members into one environment, the health plan knew that its projected growth to 15 million members would be nearly impossible to accommodate.

goals

The organization needed:

- ▶ An analytics solution to enable intuitive, high-volume reporting on a single, scalable platform
- ▶ Ease of use and intuitive analysis for more than 4,000 users
- ▶ The ability to benchmark an entire book of business to ensure all stakeholders receive accurate information
- ▶ Enhanced reporting capabilities, including recurring reports, robust presentation reports, and reports on complex criteria

solution

Employer Reporting offers one place for stakeholders to access data on not just enrollment or financials, but also utilization and benchmarks that offer greater context and insight into healthcare usage and costs.

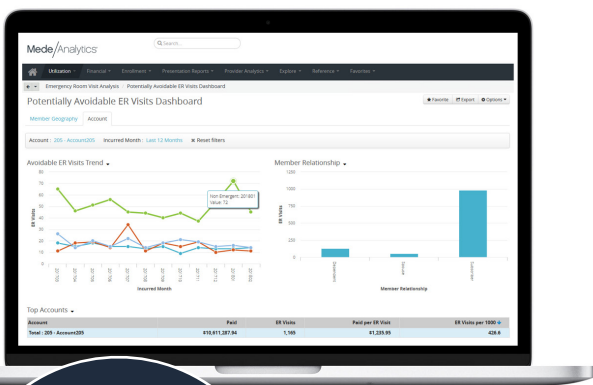
Employer Reporting facilitates analysis of clinical data, including behavioral health, disease management, and other data types to ensure members receive cost-efficient, quality care.

In addition, the solution lets the health plan report on its entire book of business from one environment, enabling users to slice the business by size, market segment, accounts and other variables.

“We can easily access and report on our book of business from one environment, which is huge,” said the director of client reporting.

Another important objective of the solution was delivering data releases earlier every month. Previously, the health plan fielded complaints when data was not available until the 15th or 16th of every month. Now, the organization has performance guarantees that ensure data is released on the 12th of every month.

Several new features were also added, including branded and customizable login and landing pages, training and communication plans, smart search capabilities for report templates, industry-specific customizable benchmarks, and interactive report templates to accommodate high volumes of custom reports.



results

- ▶ 25,000+ presentation reports and 6,000+ scheduled reports are generated every month
- ▶ Reports with 1.5 trillion data points are generated in less than three days
- ▶ Monthly full data refresh was reduced from 48 to 13 hours
- ▶ More than 30,000 reports are generated in just two days

MedeAnalytics built a mass production system to efficiently generate 25,000 presentation reports and more than 6,000 scheduled reports every month. While the health plan kept 12 months of reports on hand with their previous vendor, the MedeAnalytics solution can generate historical reports for any time period on the fly, so users do not need to refer to old reports.



“We’re integrating new data sources that we couldn’t even consider with our legacy system.”

- Director of client reporting

The organization required increased reliability and scalability. With more members accommodated, Employer Reporting offers better performance, greater peace of mind, and significantly reduced risk of failure.

“We’ve loaded more members into this solution, are integrating new data sources, and have developed very robust presentation reports,” said the director of client reporting.

Crucial to the implementation effort was a solid, scalable platform that served as a foundation for the project. Also important was the collaborative approach taken by both companies.

“We formed a real partnership with MedeAnalytics,” said the director of client reporting. “We didn’t just get a vendor relationship. Our success really is all about the partnership.”

Mede/Analytics

For more information about MedeAnalytics Employer Reporting, visit our [product page](#).

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