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# Bora Bora 21.2 Release Training

**Release Date:** July 30, 2021

# Thank you for joining us!

- Welcome
- Introductions
- Release Schedule
- New Features & Demo
- Close



*David Bartley, Chief Product Officer*



# Release schedule

Release	Date
Bora Bora 21.2	July 30, 2021
Cocoa Beach 21.3	October 29, 2021
Del Mar 21.4	January 28, 2022*
Emerald Isle 22.1	April 29, 2022*

\*Subject to change

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# Payer Products

Healthcare Economics

# COVID Vaccine Overview Dashboard

## About the COVID Vaccine Dashboard:

- ▶ Located under the Enrollment tab of the Healthcare Economics top menu
- ▶ Leverages COVID vaccine dimensions from our Aruba release and provides insightful data analysis

## How you can use it:

- ▶ The dashboard conveys information regarding:
  - ▶ The prevalence of COVID-19 cases among members and the costs associated with those cases.
  - ▶ The vaccination status of a member population.
  - ▶ The settings in which members are being administered COVID vaccine and the providers who are administering the COVID vaccines.
- ▶ The dashboard can be available to your users within Mede or it can be exported and shared with brokers or analysts for the entire BoB or for individual accounts.

## Benefits:

- ▶ Characterizes how the vaccination status of your members compares to the benchmark
- ▶ Provides actionable insights so that health plans and/or employer groups can eliminate barriers preventing or discouraging their members from getting vaccinated
- ▶ Captures the prevalence of 'Long COVID' cases and the costs associated with those cases

# COVID Vaccine Overview Dashboard

Enrollment ▾ Presentation Reports ▾

- Enrollment Overview Dashboard
- Enrollment by Coverage Type
- Age & Gender Trend
- Relationship Trend
- Contract Type Trend
- Chronic Conditions
- Join Stay Leave
- COVID-19 At Risk Members Dashboard
- COVID-19 Vaccine Overview**

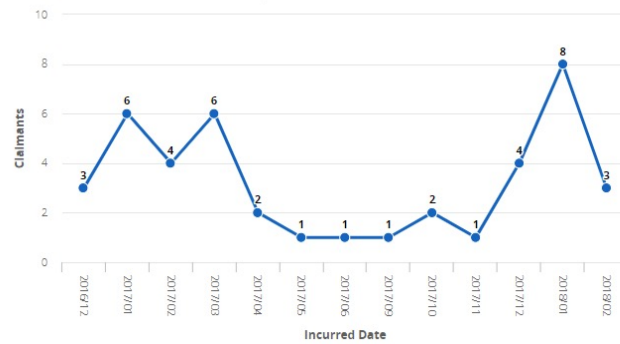
COVID-19 Vaccine Overview

COVID Historical Overview Vaccine Uptake Overview Vaccine Claims Overview

Account: All COVID-19 Flag: All Incurred Date: Last 18 Months Chronic Conditions: All Member Geography: All [Reset Filters](#)

COVID-19 Patients and associated costs are defined in this dashboard using claims with a claim line with any diagnosis code populated with a code of B97.29 or U07.1.

COVID-19 Confirmed Patients by Month

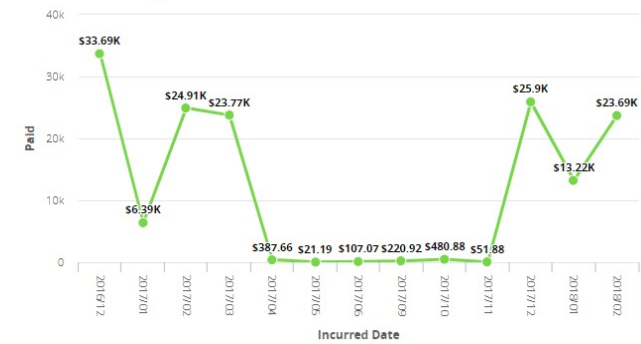


The Claimants total value is 42.

The highest value for Claimants was 8 (2018-01-01)

Claimants has experienced a decrease of 62.5% over the last month.

COVID-19 Costs by Month

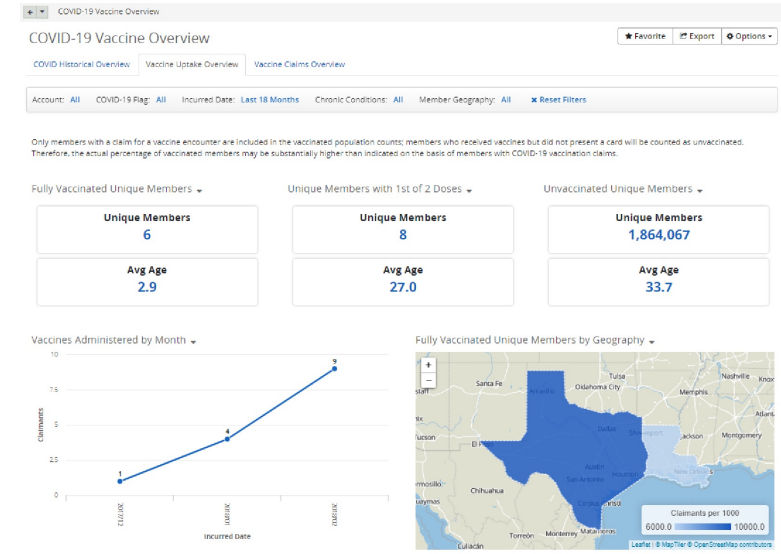
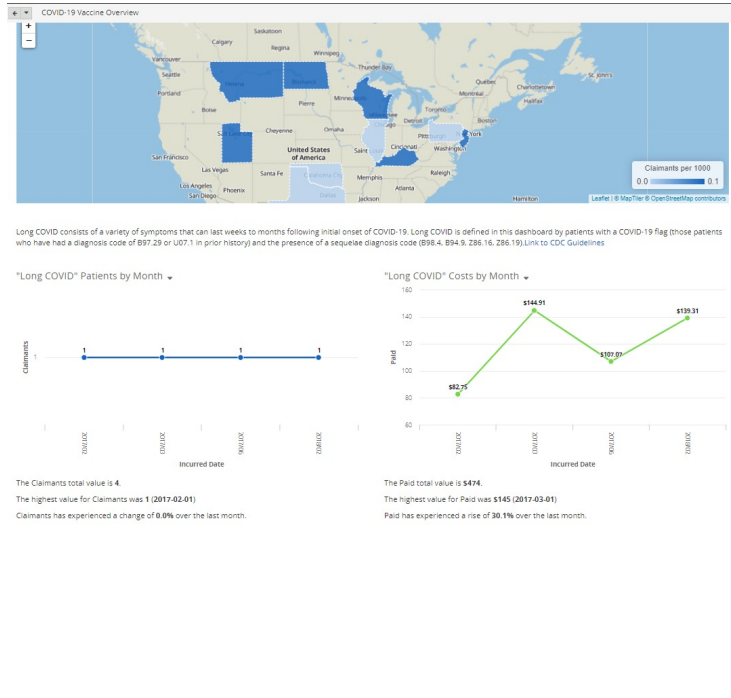


The Paid total value is \$152,825.

The highest value for Paid was \$33,686 (2016-12-01)

Paid has experienced an increase of 79.3% over the last month.

# COVID Vaccine Overview Dashboard



# Incurred and Paid Month of Year Dimensions

## About Incurred Month of Year and Paid Month of Year dimensions:

- ▶ *The dimensions have 12 possible values; January, February, March, April, May, June, July, August, September, October, November, and December.*
- ▶ *These dimensions are not associated with a year, only the month that the service was incurred or paid.*
- ▶ *Examples:*
  - ▶ *Incurred Date: 1/7/2016 > Incurred Month of Year: January*
  - ▶ *Paid Date: 5/27/2019 > Paid Month of Year: May*

## How you can use it:

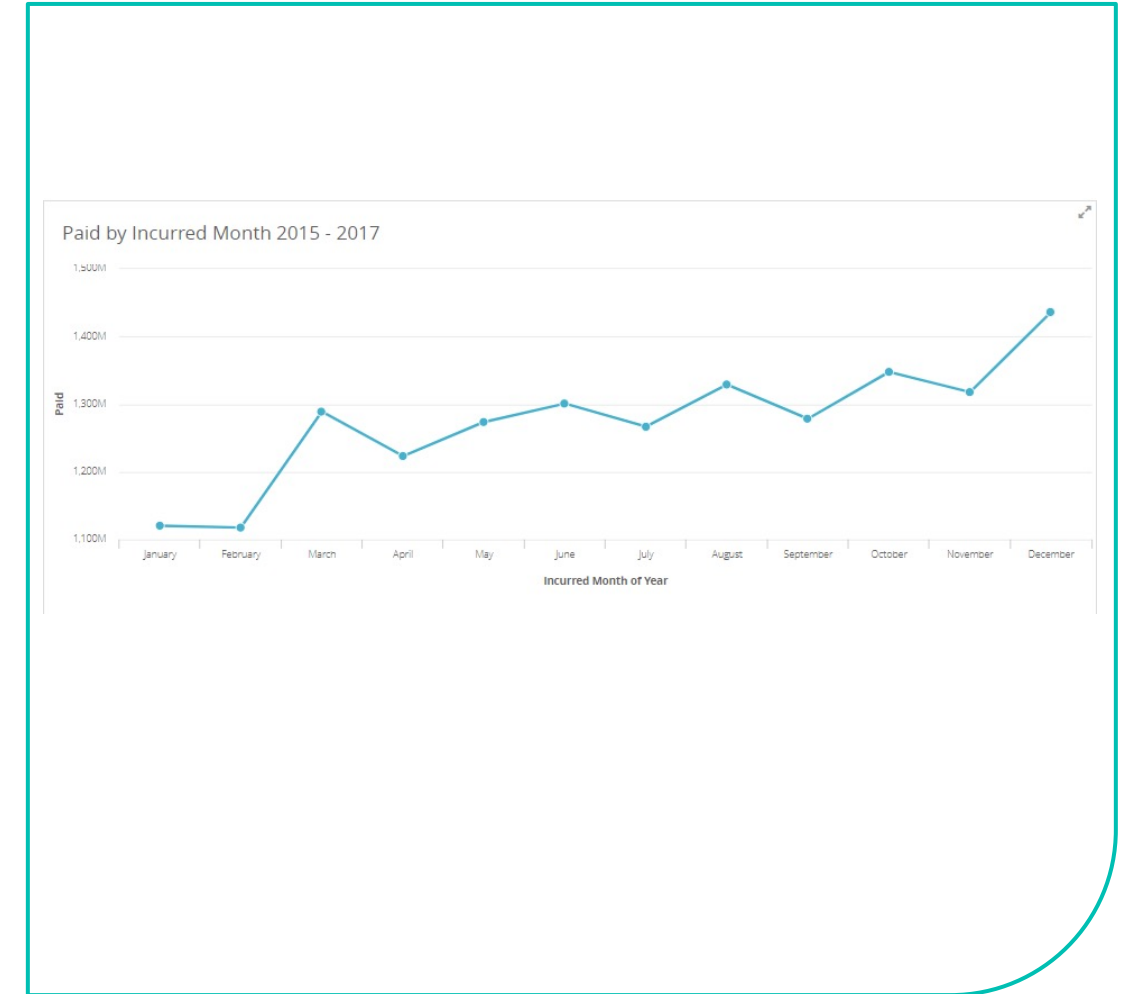
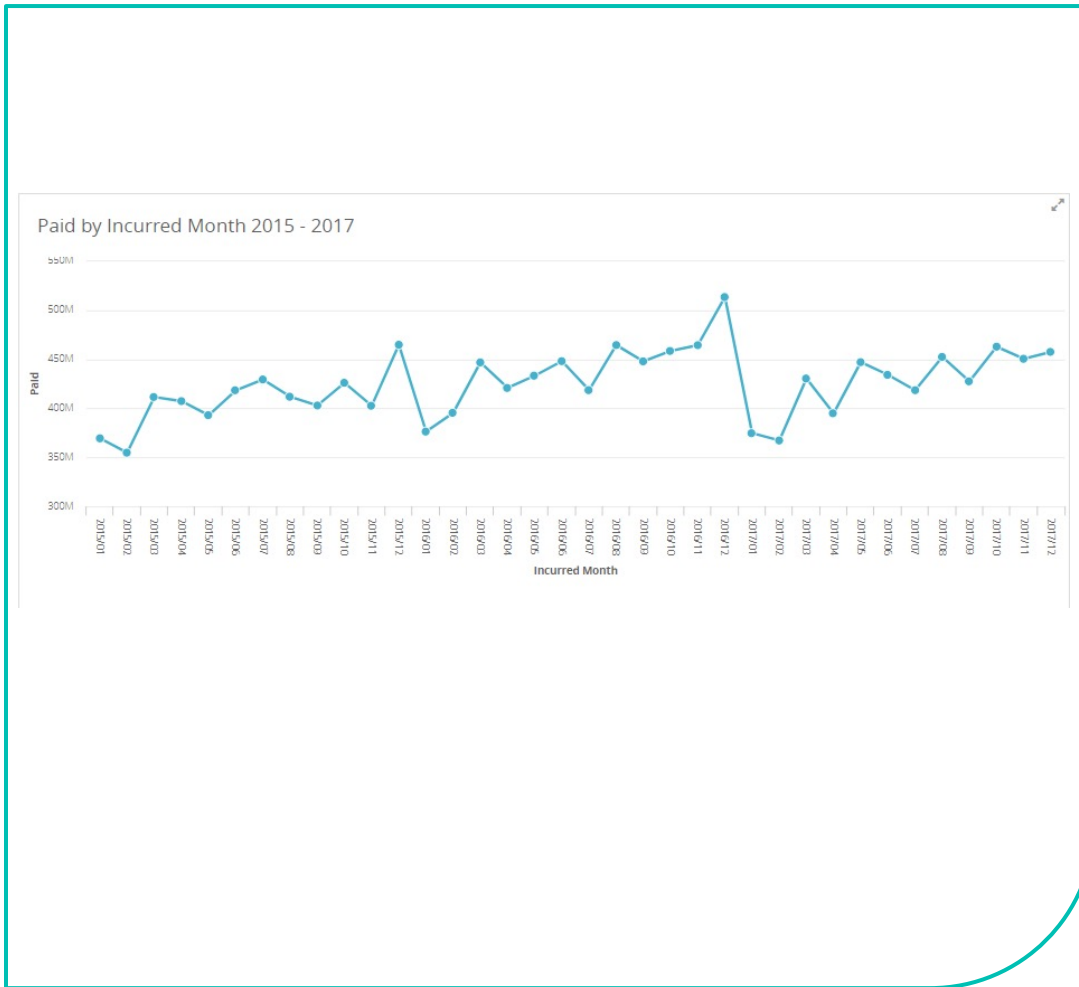
- ▶ *Analyzing and reporting on trends in claims data based on incurred and paid dates of the claims records*

## Benefits:

- ▶ *Allows for chart trending by month with multiple years of data*



# Incurred and Paid Month of Year Dimensions



# Account Quick Filter

## About :

- ▶ *There is now a Quick Filter for the 'Account' dimension on all standard top menu reports.*
- ▶ *For example:*
  - ▶ Cost & Use Summary
  - ▶ Utilization Trends
  - ▶ IP Diagnostic Category
  - ▶ OP Diagnostic Category
  - ▶ Prof Diagnostic Category
  - ▶ Rx Brand vs Generic
  - ▶ ... and many more

## How you can use it:

- ▶ *Apply a filter for 'Account' across all standard dashboards*

## Benefits:

- ▶ *Quick and easy access to view our standard product reports for individual accounts*

# Account Quick Filter

## Cost & Use Summary

Account: All

Metrics <sup>7</sup>



Service From Date

Mar 2017

Apr 2017

Row

## High Cost Specialty Drugs

Account: All

Metrics <sup>3</sup>



Drug Name

HUMIRA PEN INJ 40MG/0.8

ENBREL SRCLK INJ 50MG/ML

Row

## IP Diagnostic Categories

Account: All

Metrics <sup>1</sup>



CCSR ICD10 Dx Category

[Certain Conditions Originating In the Perinatal P](#)

[Certain Infectious and Parasitic Diseases](#)

Row

## High Cost Claimant Overview

Account: All

Metrics <sup>9</sup>



Metrics

% of total Paid

Claimants

Row

# Expanded Search by Codes Only Availability

## About :

- ▶ *The 'Search by codes only' option has been added to the following dimensions:*
  - ▶ *All Dx*
  - ▶ *ICD Primary Diagnosis*
  - ▶ *ICD Primary Procedure*

## How you can use it:

*Upload a list of diagnosis or procedure codes to apply as a filter for the values within these dimensions*

## Benefits:

- ▶ *The uploaded list of values does not need to be in the 'Code – Description' format; filtering can be applied to reports with these dimensions by using an upload list of codes only*

# Expanded Search by Codes Only Availability

Claim Summary

Account: All   Servicing Provider: All   Coverage Type: All   Incurred Date: All   Paid Date: All

Type: **Basic**   Advanced

All Dx   Includes

Incurred Date	Claims	Claimants
2001	1	1
2004	4	2
2005	15	4
2006	23	3
2007	37	9
2008	123	42
2009	522	146
2010	1,237	479
2011	3,358	1,954
2012	28,298	9,517
2013	143,323	41,096
2014	3,481,957	696,158
2015	20,762,336	1,288,693
2016	20,403,498	1,305,482
2017	19,467,883	1,269,539

All Dx

Select values

Search

View levels: All

All

Page 1 of 546

- None
- 001.0 - Cholera due to Vibrio cholerae
- 001.1 - Cholera due to Vibrio cholerae el tor
- 001.9 - Cholera, unspecified
- 002.0 - Typhoid fever
- 002.1 - Paratyphoid fever A
- 002.3 - Paratyphoid fever C
- 0020
- 003.0 - Salmonella gastroenteritis
- 003.1 - Salmonella septicemia
- 003.20 - Localized salmonella infection, unspecified
- 003.22 - Salmonella pneumonia
- 003.23 - Salmonella arthritis
- 003.24 - Salmonella osteomyelitis
- 003.29 - Other localized salmonella infections
- 003.8 - Other specified salmonella infections
- 003.9 - Salmonella infection, unspecified

Apply   Cancel

Upload Filter - All Dx

Select an Excel file to filter by.

**File Requirements:**

- The values are placed in the first column of spreadsheet (Data in other columns will be ignored)
- The spreadsheet doesn't contain header rows
- Each row contains only one filter value
- The spreadsheet has fewer than 10000 rows

Please select a file  

Search by codes only.

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# Value Based Performance Management



# HEDIS MY 2020

## About HEDIS MY2020:

- ▶ HEDIS is one of healthcare's most widely used performance improvement tools. The annual HEDIS Software Certification evaluates systems and processes that support the data collection and reporting. This rigorous process validates the accuracy of the software, allowing users to feel confident in their HEDIS results.
- ▶ NCQA has RENAMED HEDIS to coincide with the **Measurement Year** and reduce confusion for users
  - ▶ Previously = HEDIS 2020 (applied to the 2019 measurement year with results reported in 2020)
  - ▶ Current = HEDIS MY2020 (applies to measurement year 2020 with results reported in June 2021)
- ▶ Mede currently has 2 engines HEDIS 2020 and HEDIS MY2020; HEDIS 2020 will be sunset in 2022. Remaining engines will be HEDIS MY2020, HEDIS MY2021, and HEDIS MY2022

# Payer Facility Dashboard

## About Payer Facility Dashboard:

- Users of the VBPM/Quality product will find value in viewing the Hospital-Acquired Conditions (HACs), Mortality Measures\*, and CMS Unplanned Readmissions. Having this information easily viewable in a dashboard with drill-down capabilities will allow payers to determine areas of focus.
  - This dashboard was previously available for the provider clients with a focused view on Provider data.

## How you can use it:

- The dashboard gives payers the ability to view the readmissions, length of stay cost, hospital acquired conditions and mortality rates for the provider/hospitals.

## Benefits:

- The payers are able to work with the providers/hospitals to identify and mitigate opportunities for improvement and implement actionable interaction to improve the quality of care.

*\*NOTE: The Facility Dashboard in Population Health does not contain mortality information as that component is not included in Population Health.*



# Social Determinants of Health (SDOH) Fields

## About SDOH Fields:

- ▶ Social Determinants of Health have a major impact on the health and wellbeing of members and patients.
- ▶ The fields will allow users to identify at risk members based on the CDC's SDOH data (demographic location of patients/members).

## How you can use it:

- ▶ Create ad hoc reports to determine at risk patients/members: chronic conditions, readmissions, HACs, utilization, access to quality care, and preventive services gaps in care.

## Benefits:

- ▶ Work with state, county, and city departments to improve services within an area
- ▶ Conduct care management and outreach services to educate patients/members, collaborate on access to food, healthcare services, water, and many other services, and improve their overall quality of care.

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MedeWorks

# Meet today's Presenter

- ▶ Mike Doeff
  - ▶ Product Manager, MedeWorks



*Mike in Bora Bora 20 years ago!*

# Export to PowerPoint Enhancements

## About Export to PowerPoint Enhancements:

- *Make your dashboards Presentation Ready with Export to PowerPoint. Summary reports are now editable in PowerPoint and we've made several other improvements to make your presentations look even better.*

## How you can use it:

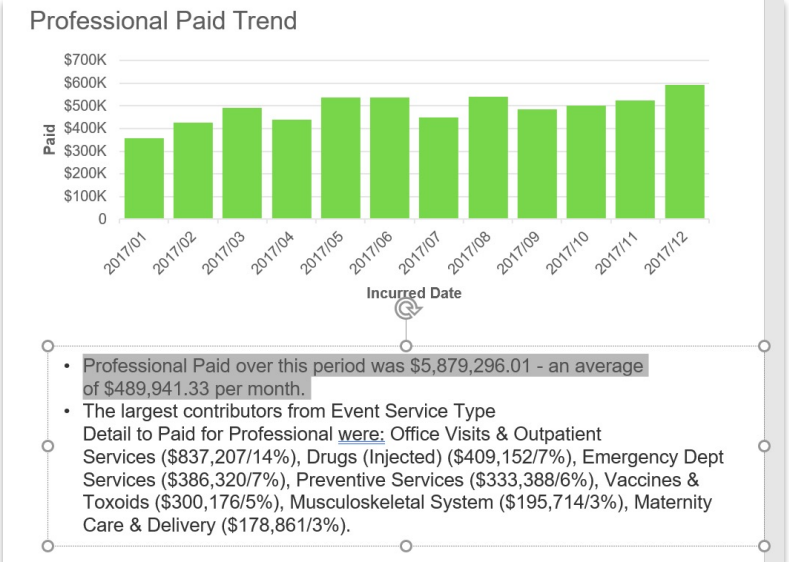
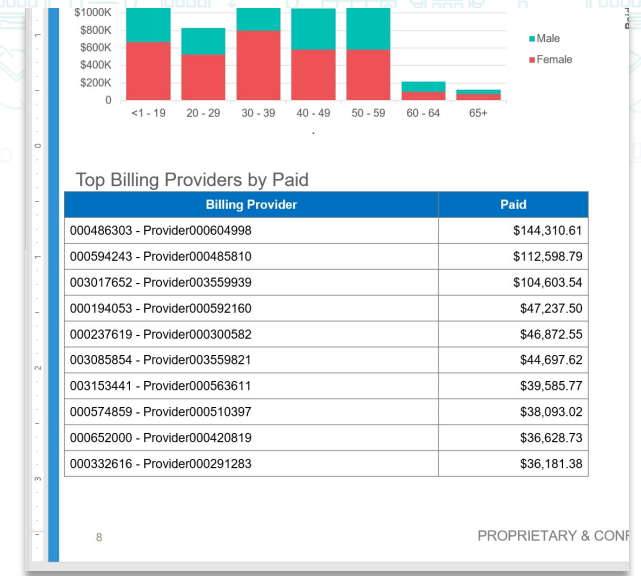
- *Use the new PowerPoint file format on dashboard exports to export your dashboards directly to PowerPoint. Once the dashboard is exported, you can edit charts / reports in PowerPoint or bring in content from other data sources.*

## Benefits:

- *Editable Dashboards combined with Export to PowerPoint allow you to efficiently create customized Presentation Ready dashboards for your most important accounts*

# Export to PowerPoint Enhancements

- Summary Reports exported to PowerPoint as editable PowerPoint table
- Support for multi-page Summary reports
- Formatted Text widget exported as PowerPoint text object
- Smart Narratives exported as PowerPoint text object
- Default text size reduced on editable charts



# Image Upload to Dashboards

## About Image Upload to Dashboards:

- *The Formatted Text Editor on editable dashboards is being enhanced to allow you to upload images. Images can greatly enhance the visual appeal of both interactive and Presentation Ready dashboards. Please make sure to only use images that are approved for use.*

## How you can use it:

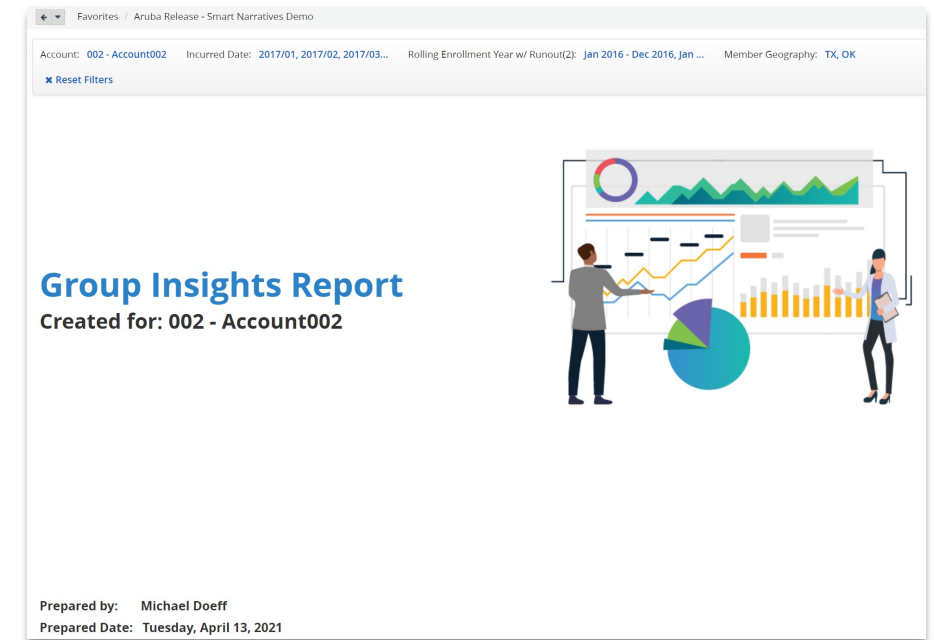
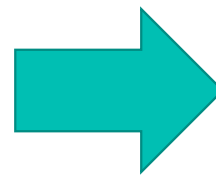
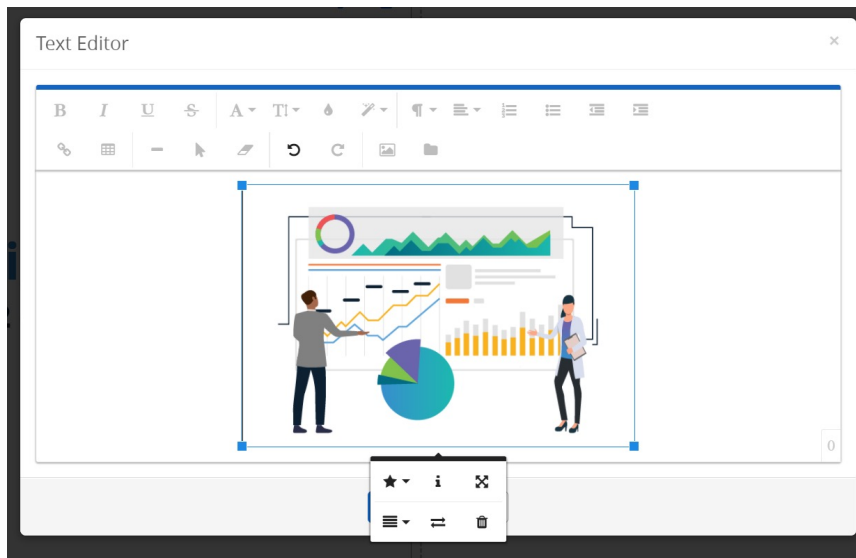
- *Use the new image upload on the Formatted Text Editor to upload an image. You can also browse the image library to access images that have already been uploaded. Access to this feature will be limited initially.*

## Benefits:

- *Automate the workflow of Presentation Ready Dashboards (no need to paste images in the PowerPoint version) and enhance the visual appeal of your interactive dashboards.*

# Image Upload to Dashboards

- Ability to upload images to dashboards
- Once images are uploaded, they'll be accessible in a library
- User access to image upload can be restricted



# Self-Service Narrative Insights

## About Self-Service Narrative Insights:

- *In the Aruba release we delivered the “config” version of Narrative Insights, which describe your data trends in words. In the Bora Bora release you will be added to add Narrative Insights to dashboards on a self-service basis using Chart Builder!*

## How you can use it:

- *In Chart Builder, use the new Narrative Insights option on the Customize tab. You will be able to select from a library of narratives.*

## Benefits:

- *Narrative Insights are built in talking points for your dashboards and are a great addition to Presentation Ready Dashboards.*



# Self-Service Narrative Insights

Chart

Customize

Title

**Narrative Insights**

Appearance

Vertical Axis

[Edit Narrative](#)

Horizontal Axis

Legend

Target Lines

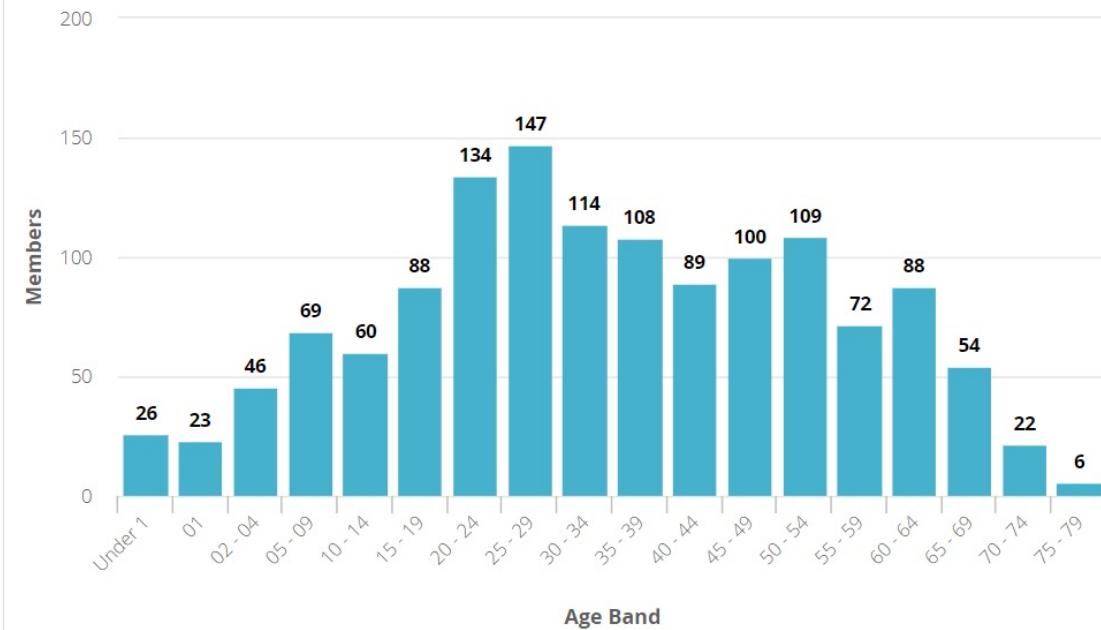
Trend Line

**Narrative Insights**

A new **Narrative Insights** option is being added to Chart Builder, allowing users to add multiple narratives to a chart. For example:

- Totals
- Averages
- Ranges
- Largest / Smallest Contributors

## Membership by Age Band



The total value for Members was **1355** with an average of **75** per Age Band category.

The values for Members ranged from **6** to **147** over the dimension Age Band.

# Trend Line on Charts

## About Trend Line on Charts:

- *We're continuing the theme of enhancing charts with statistics with Trend Line on Charts. Trend lines provide a great way to show the overall direction of a data trend over time.*

## How you can use it:

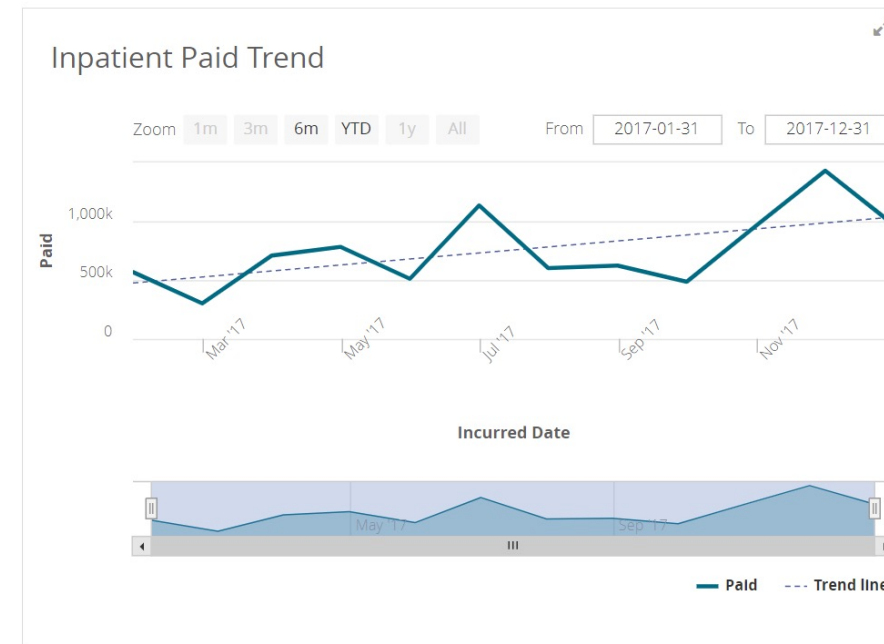
- *In Chart Builder, use the new Trend Line option on the Customize tab. You must have a Time Series (Date) dimension selected on the chart to use this feature.*

## Benefits:

- *Enhance your dashboards with charts that clearly show the overall direction of important metrics*

# Trend Line on Charts

- New option in Chart Builder
- Trend line color / style can be customized, and Trend line can be added to Legend



# Report Scheduler – Combined Report Types

## About Report Scheduler - Combined Report Types:

- *This allows you to create a “hybrid” report that combines dashboards with Presentation (SSRS) reports. Best of both worlds!*

## How you can use it:

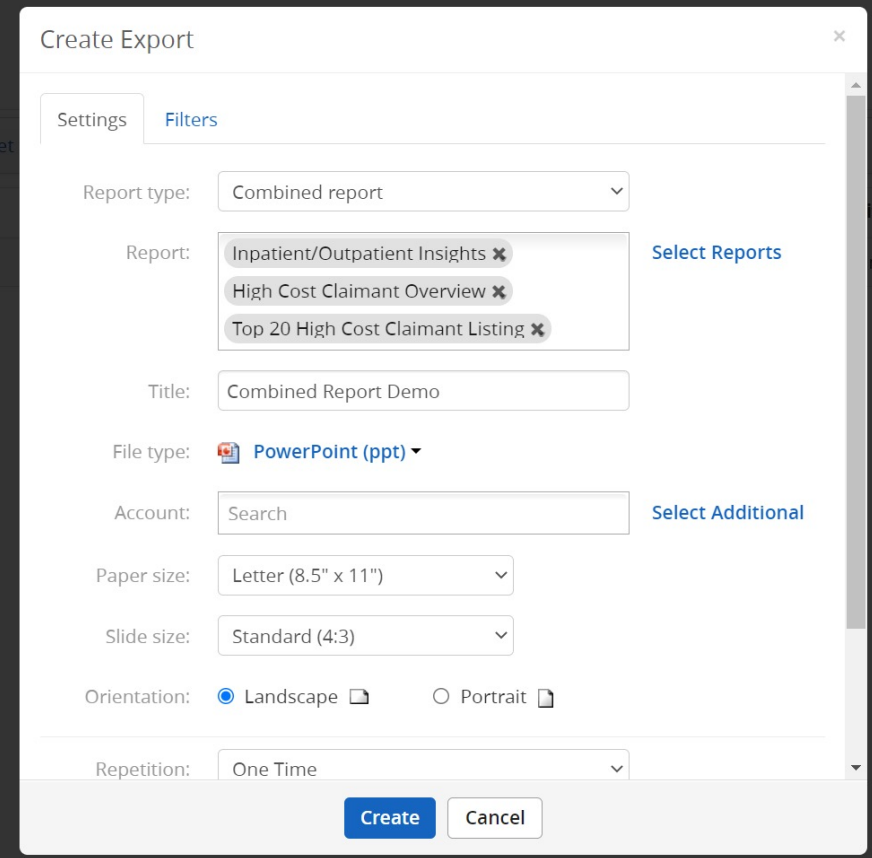
- *In Report Scheduler, use the new “Combined report” option to combine multiple dashboard and Presentation reports into a single PDF or PowerPoint document*

## Benefits:

- *Create customized Presentation Ready Dashboards that allow you to leverage the existing Presentation reports. For example: add High Cost Claimant report pages to Presentation Ready Dashboards.*

# Report Scheduler – Combined Report Types

- Report Scheduler will be enhanced to allow for combining multiple report types into a single document
- In the Bora Bora release you will be able to combine Dashboards and Presentation (SSRS) reports into a single PDF or PowerPoint document



Create Export

Settings Filters

Report type: Combined report

Report: Inpatient/Outpatient Insights x High Cost Claimant Overview x Top 20 High Cost Claimant Listing x [Select Reports](#)

Title: Combined Report Demo

File type: PowerPoint (ppt)

Account: Search [Select Additional](#)

Paper size: Letter (8.5" x 11")

Slide size: Standard (4:3)

Orientation:  Landscape  Portrait

Repetition: One Time

Create Cancel

# ADA Compliance: Presentation Reports Filtering

## About ADA Compliance – Presentation Reports Filtering:

- *Filters on Presentation Reports are being upgraded to be ADA Compliant, making these reports more usable for employees with disabilities*

## How you can use it:

- *You will see a new “look & feel” on Presentation Report filters. They will be similar to Summary report filters.*

## Benefits:

- *Improved accessibility of Presentation Reports*

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Public Sector

# Daily Usage Improvements

## About Dimension Updates

- ▶ *Added additional dimensions to provide an easier end user experience for analytic use cases*
- ▶ *New: All Px dimension, Distance to Assigned PCP*

## How you can use it:

- ▶ *Easily allows for searching all px fields for a set of or specific CPT codes to ensure results include all relevant claims*
- ▶ *Distance to PCP provides users to evaluate utilization of a service based on distance to the provider.*

## Benefits:

- ▶ *Improves end user experience with 1 dimension to look at Px1-Px25 columns. Similar to all Dx improvements*
- ▶ *Analyze preventative services utilization based on distance to determine if PCP reassignment could result in better outcomes*

## Claim Summary

Servicing Provider: All Coverage Type: All Incurred Date: All Paid Date: All

Type: Basic Advanced

All Px Includes 83036 - HEMOGLOBIN GLYCOSYLATED A1C ✕

Distance to Assigned PCP Includes 15-25 Miles ✕



# MCO Overview

## About MCO Dashboard:

- ▶ This dashboard provides DOM's the ability to quickly analyze and compare key metrics across all MCOs servicing the Medicaid population

## How you can use it:

- ▶ Evaluate cost, utilization, and enrollment trends of contracted MCOs

## Benefits:

- ▶ Provides concrete data points on the overall quality of service each MCO provides. Aids in determining which MCO contracts should be re-bid, members reassigned, or even fraud investigations

### MCO Executive Overview

★ Favorite    📄 Export    ⚙️ Options

Overview    Quality

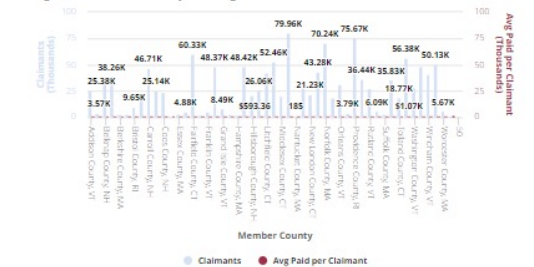
#### YTD Summary



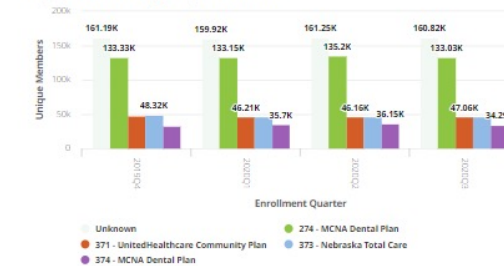
#### Capitated Payments by MCO: Rolling 8 Quarters



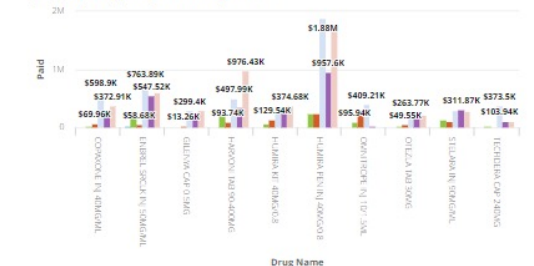
#### Avg Cost Per Beneficiary: Rolling State Fiscal Year



#### Top 5 Enrollments by Unique Member



#### Specialty Drugs: Top 10 Paid by Plan



# Addition Chronic Conditions

## About Enhanced Chronic Conditions

- ▶ *Added sickle cell, epilepsy, and Hep C chronic condition dimensions*

## How you can use it:

- ▶ *Expands the ability to track long term costs and outcomes of additional populations. Allows focus on community specific diseases to aid in targeted treatment*

## Benefits:

- ▶ *Allows end users the ability to narrow all Mede reports by these specific populations to aid in outreach and improve outcomes*

## Chronic Conditions by Member County

Alcohol Use Disorders: All   Asthma: All   CAD: All   CHF: All   COPD: All   Depression: All

Type:

Sickle Cell Disease	Includes	Yes x
Epilepsy	Includes	Yes x
Hepatitis C	Includes	Acute x   Chronic x

# Member Utilization

## About Member Utilization

- ▶ Provides end users the ability to search for a single member and review all utilized services for a specific time period

## How you can use it:

- ▶ Could be used to evaluate fraud or complaints by a member, made accessible to individual providers so they have a complete patient history prior to an office visit

## Benefits:

- ▶ Easily allows an end user to review a detailed patient history on a single report. Visually provides insight into Rx usage, or areas of repetitive testing

### Services Utilization by Member

★ Favorite 📄 Export ⚙️ Options ▾

Member ID: 1000000012 Member Last Name: All ✕ Reset Filters

- Month 2019/11 had the highest number of claims 20 across categories
- Event Service Type Medical Services & Supplies (HCPCS II) has the highest total number of claims 98

### Gantt Chart ▾



# Additional Resources

- ▶ MedeLearning
  - ▶ MedeLearning is the MedeAnalytics Learning Management System, powered by SAP Litmos. You'll find MedeAnalytics platform and product training, webinars and other elearning topics there.
  - ▶ Log in at <https://medelearning.litmos.com>
- ▶ Online Help
  - ▶ MedeAnalytics Online Help is built in to the MedeAnalytics Platform. The online help is accessed from the question mark icon in the top right of MedeAnalytics products.
- ▶ Release Notes



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*Thank you*



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