

COVID-19 analytics dashboards for providers



Having a data-oriented culture with consistent analytics can prepare providers to better assess and address the effects of pandemics like COVID-19. However, very few could have foreseen the full magnitude of the current crisis on healthcare providers. Providers need specific insights to reveal the total impact of COVID-19 on patients and the resources required to care for them. By leveraging existing functionality and data sets in our revenue cycle products, MedeAnalytics clients can gain immediate insight into patient populations and the severity of the pandemic's impact across their facilities.

Our interactive dashboards for the front-end, middle and back-end revenue cycle aggregate coronavirus-related cases through code sets, dimensions and metrics. Intuitive and interactive data views allow for easy access to the focused analysis you need to understand the impact on financial, operational and clinical resources.

Front-End Revenue Cycle: Patient Access COVID-19 Dashboards

The coronavirus pandemic has altered patient admissions, resulting in diminished registration volume, service line shifts and drops in billed charges. COVID-19 dashboards for Patient Access help you quickly identify changes to your patient population and services as a result of coronavirus. With new analytics dimensions and the latest related CPT and ICD-10 codes, you can get a real-time view into:

- ▶ COVID-19 treatment and testing
- ▶ COVID-19 exposure and possible exposure
- ▶ Medicare telehealth, virtual check-ins and e-visits

who.

CXOs, VPs, directors and managers of finance, revenue, patient financial service, compliance, health information management, clinical documentation improvement, patient access and registration

what.

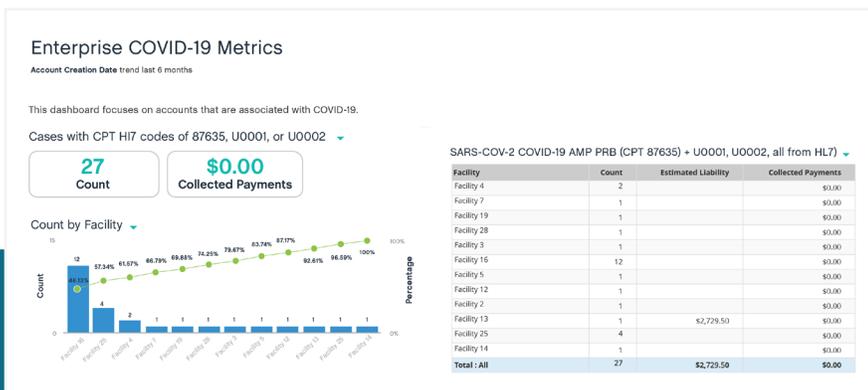
Provide data insights to better understand and manage the impact of the coronavirus on your financial, operational and clinical resources

how.

Aggregate coronavirus-related code sets, dimensions and metrics into dashboards and reports easily accessible from your organizational favorites

why.

- ▶ Determine the real-time impact of COVID-19 cases on patient registration
- ▶ Understand the shifts in service lines and telehealth
- ▶ Gain insight into coronavirus-related claims across facilities
- ▶ Assess patient populations by severity of illness and risk of mortality
- ▶ Analyze payments and charges and payer mix to determine future financial impact



Point-of-service COVID-19 cases across facilities



Coronavirus Dashboard

Discharge Date trend last 3 months

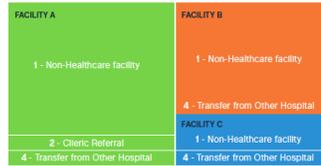
About this Dashboard

This dashboard provides information about claims that are associated with Coronavirus. The dashboard is interactive. For example to update the dashboard for a specific Facility / month, click on a section of the Coronavirus Claims by Facility Trend chart below and click Apply as Filter.

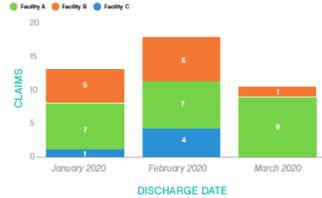
Coronavirus Metrics



Coronavirus Claims by Facility / Admit Source



Coronavirus Claims by Facility Trend



Coronavirus claims across facilities and admit sources

Revenue Mid-Cycle: Revenue Integrity COVID-19 Dashboards

The revenue mid-cycle is where you can examine your coronavirus cases according to how they are documented and coded. Revenue Integrity COVID-19 dashboards offer a retrospective look at your COVID-19 claims across facilities by MS-DRG, inpatient vs. outpatient, primary and secondary diagnosis and principal procedure. Drill-downs and filters allow you to further analyze claims by:

- ▶ Average length of stay
- ▶ Average risk of mortality
- ▶ Average severity of illness
- ▶ Coronavirus exposure

Provider Solutions

Revenue Cycle Management

- ▶ Patient Access
- ▶ Revenue Integrity
- ▶ Business Office Suite

Value Based Performance

- ▶ Population Health
- ▶ Quality Management

Cost and Operations

- ▶ Supply Chain
- ▶ Labor Productivity
- ▶ Service Line
- ▶ Throughput

Enterprise Performance Management

- ▶ Action Planning
- ▶ Progress Tracking

Back-End Revenue Cycle: Business Office COVID-19 Dashboards

With the uncertainty of how coronavirus claims will be paid, the Business Office COVID-19 dashboards help you understand your cash flow to aid in your recovery from the coronavirus. These dashboards provide insight into payments and charges, payer mix and AR outstanding so you can assess your future financial impact. Views across the enterprise and service lines highlight:

- ▶ Rolling daily charges
- ▶ Type of service
- ▶ AR by major payer



Enterprise view of payments and charges over time

MedeAnalytics

About MedeAnalytics

MedeAnalytics was the first to market in 1994 with a healthcare analytics SaaS solution. Today, that spirit of innovation continues with a platform that includes advanced analytics technologies like machine learning, guided analysis and predictive analytics.

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