

# 3 tips

## for enhancing physician documentation practices

Mede/Analytics®

Getting physicians involved in and excited about documentation improvement initiatives is often easier said than done. **Use these three keys to unlock engagement:**

### 1 Build trust

Establish a culture of data-driven transparency

Discuss data sources and demonstrate measures to ensure data accuracy

### 2 Develop familiarity

Present data in a consistent, easy-to-decipher format (e.g. a scorecard)

Use language that is familiar to physicians

### 3 Empower change

Offer actionable data and comparative benchmarks paired with clear objectives and best practices

Keep quality of care and patient outcomes at the forefront of improvement efforts

#### From idea to implementation

At Oregon Health and Science University (OHSU), these practices brought documentation success even in the midst of the COVID-19 pandemic.

By building trust, developing familiarity, and empowering change, OHSU was able to drive up CMI and improve revenue reimbursement.

Jennifer Hill, OHSU's assistant director of the Clinical Documentation team, Inpatient Coding team and HCC Program Manager explained:

*"Working with MedeAnalytics has led to a lot of big wins for us. Even during a pandemic, I can demonstrate to my executives that through analytics, our team can find more returns."*



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