

Catch upstream errors early with real-time, longitudinal insights

Nearly half of claim denials are caused by front-end revenue cycle issues tied to registration, eligibility and authorization.¹

WQI

With **Workforce Quality Insights**, revenue cycle managers can access personalized, collective dashboards, enabling essential visibility into how point-of-service activities and behaviors are impacting back-end financial performance.



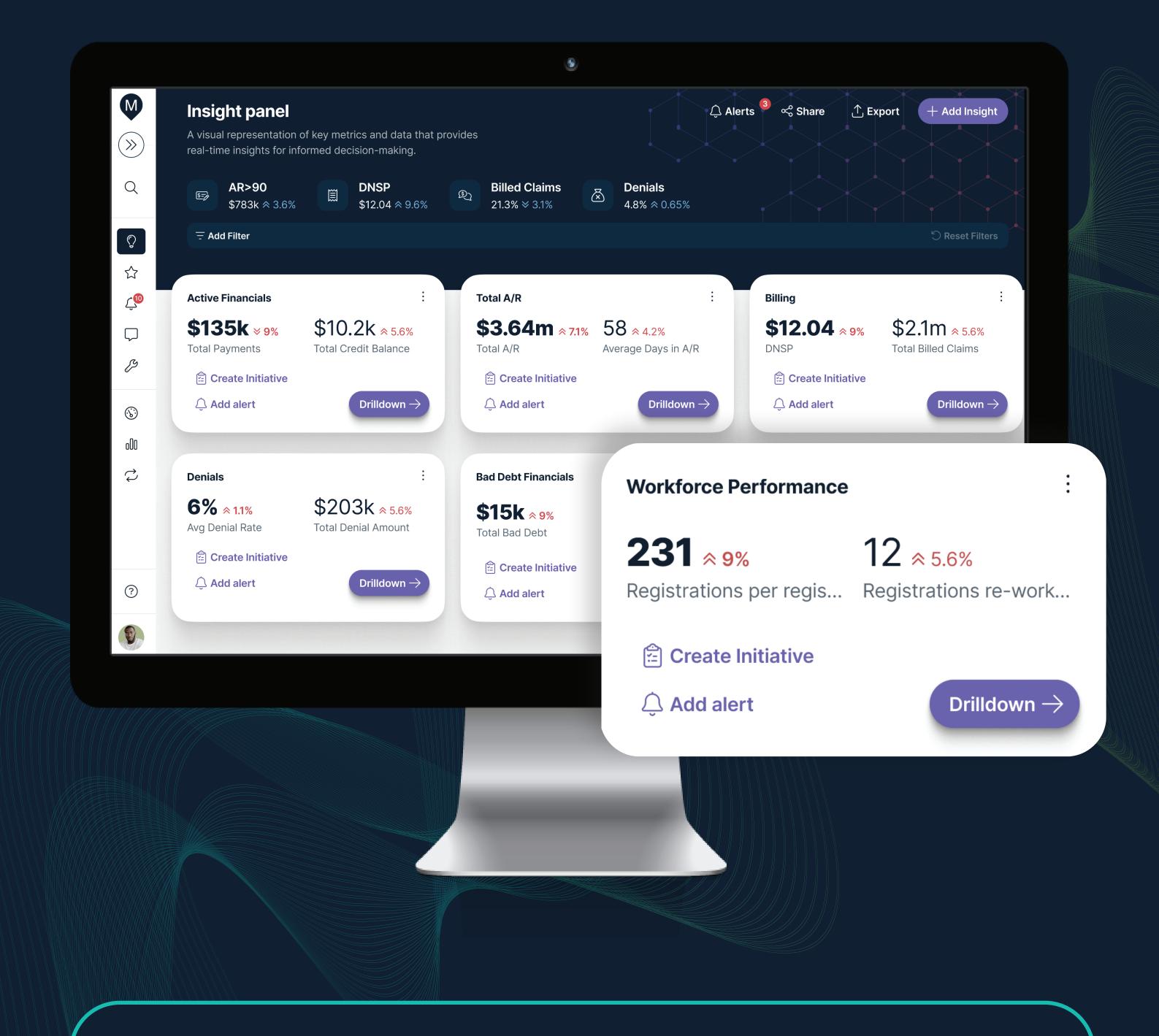






Monitor staff performance for early intervention where needed Drill down into reporting across enterprise, facility and individual levels Quickly quantify ROI on training initiatives and new processes





Potential returns

Decrease days in AR by **15-25%** Decrease denials by **10-20%** Increase POS collections Improve patient financial experience



Realize the power of advanced analytics using AI

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A unified analytics framework purpose-built to help healthcare companies understand real-time, high-quality, high-fidelity data and surface the next best action to improve performance.

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1: https://www.ache.org/-/media/ache/about-ache/corporate-partners/the_ change_healthcare_2020-revenue_cycle_denials_index.pdf

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