



Enhance engagement and performance with a unified workflow platform and modernized analytics

Recent legislative changes and shifts in patient expectations have caused healthcare leaders to heighten their focus on patient engagement and process efficiency in the revenue cycle. However, for many this has only exacerbated an already complicated labyrinth of disparate tools and endless opportunities for errors. To support patient access staff and improve patient experience, you need consolidated tools, clear action indicators, and backend analytics to drive continuous improvement.

Patient Access is a customizable platform that centralizes a key set of tasks into a single, clean workspace. Patient Access supports patient access staff of any size through a web-accessible architecture that accelerates the registration process, improves accuracy and increases collections.

Work List Tasks	Patient	Visit Time	Primary Insurance Type Fin Class / Ins Code
	Last, First ACCT 781010020363516967 3983591894 MRN 1298437	10/13/2018 8:00 AM	United Health Commercial / UNTD ★ Active
	Last, First ACCT 971010020363516967 4178431903 MRN 1298437	10/13/2018 8:00 AM	United Health Commercial / UNTD ★ Active
	Last, First ACCT 521010020263516967 3717347006 MRN 1298437	10/13/2018 8:00 AM	United Health Commercial / UNTD ★ Active
	Last, First ACCT 251010020263516967 3441414804 MRN 1298437	10/13/2018 8:00 AM	United Health Commercial / UNTD ★ Active
	Last, First ACCT 281010020263516967 3471882969 MRN 1944530	10/13/2018 9:00 AM	Aetna Commercial / NOF04 ★ Active

Save time with seamless integration and intuitive navigation

Why you need Patient Access

High performing health systems maximize every opportunity to bolster margins and enhance patient experience. Patient Access helps you increase revenue and remain viable by improving productivity and accuracy. Along with automating much of the patient registration process, innovative analytics capabilities empower you to efficiently pinpoint areas of improvement, mitigate human error and make smart, data-driven business decisions.

Potential returns

- **50-60%** decrease in registration-related denials
- **25-75%** less time spent registering patients
- **50%** increase in point-of-service collections
- **50%** reduction in denials
- **95%** reduction in time to build reports

With MedeAnalytics Patient Access, you can:

- Streamline registration through a unified workspace (e.g., insurance verification, medical necessity, create/send estimate, collect payment and more)
- Monitor real-time daily productivity and quality
- Reduce time spent on duplicative work
- Ensure cost transparency
- Standardize measurement process using customized metrics
- Execute immediate interventions based on reliable data
- Improve order-to-appointment conversion, patient satisfaction scores and total collections



Boost front-end
process efficiency



Improve patient
financial experience



Analyze performance
across revenue cycle



Secure overall
financial health

Boost front-end process efficiency

Unified workflow and analytics streamline registration and financial clearance by automating fragmented patient access activities. With real-time insights that support front-end interactions, you can reduce denials and bad debt while improving patient satisfaction. Use task-oriented work list to boost productivity and accountability while streamlining patient registration.

Regulatory compliance and improved patient financial experience

Quickly provide good faith estimates to stay compliant with the no surprise act and build trust with patients by providing instantaneous cost estimates and financial education.

Centralized analytics for all workflow tasks

With analytics that holistically look at productivity and quality of every registration task, you gain meaningful insights into “leakage points” throughout the patient access department (e.g., insurance eligibility, patient estimate, authorization and more). Patient Access analytics can be combined with our Business Office solution to connect front end activities to claims data for even greater insights.

Secure overall financial health

Automate insurance plan eligibility, easily retrieve benefit information, validate demographics and verify medical necessity to boost your organization’s financial sustainability. With comprehensive data analytics, you can utilize predictive modeling capabilities that enable self-pay segmentation, charity care screening, authorization management and workload optimization.

Most-loved features

- Financial counseling workflow tool
- Patient estimation
- Analytics dashboards
- Seamless integration with other MedeAnalytics tools
- Single access point to all commercial and public payer sites



Optional add-on:
Productivity Analytics



Learn more about MedeAnalytics Provider Solutions at
www.MedeAnalytics.com